v) Rajasthan University PO
vi) Jaipur City PO
vii) Ajmer HO

17. **Tamil Nadu**

i) Nanugambakkam High Road SO
ii) Coimbatore Collectorate SO
iii) Greams Road SO
iv) Mailapore SO
v) Vadapalani SO
vi) Ashok Nagar SO
vii) Anna Nagar SO
viii) Tiruvalliceni SO
ix) Royapettah SO
x) Kanchipuram HO
xi) Coimbatore HO
xii) Tirupur HO
xiii) Tallakulam HO
xiv) Kanyakumari SO

18. **Uttar Pradesh**

i) New Hyderabad PO, Lucknow
ii) Nawabganj HO, Kanpur
iii) Allahabad HO
iv) Noida Complex SO
v) Gonda HO
vi) Lucknow Chowk HO

19. **West Bengal**

i) Esplanade SO
ii) Ballyganj SO
iii) Circus Avenue SO

मध्य प्रदेश में दूरसंचार विभाग में अनुसूचित जातियों/जनजातियों के कर्मचारी

7043. **श्री मूलचन्द मीणा:** क्या संचार मंत्री यह बताने की कृपा करेंगे कि:

(क) मध्य प्रदेश में दूरसंचार विभाग में कार्यरत विभिन्न श्रेणियों के कर्मचारी कितने-कितने हैं और उनमें से अनुसूचित जातियों/अनुसूचित जनजातियों के कर्मचारी कितने हैं;

(ख) क्या अनुसूचित जातियों/अनुसूचित जनजातियों के कर्मचारियों की संख्या इनके निर्धारित कोटे के अनुसार है; और

(ग) यदि नहीं, तो इस संबंध में सरकार द्वारा क्या कार्यवाही की गई है अथवा किए जाने का विचार है?

संचार मंत्रालय के राज्य मंत्री (श्री सुखराम): (क)

संवर्ग	अनु.जाति	अनु.ज. जाति	जोड़ (अन्य पिछड़ी जातियों सहित)
ग्रेड-"क"	09	02	122
ग्रेड-"ख"	66	17	491
ग्रेड-"ग"	1581	1130	11305
ग्रेड-"घ"	723	322	4063

(ख) जी नहीं। (ग्रेड "ग" और "घ" के संबंध में) ग्रेड "क" और "ख" संवर्ग अखिल भारतीय संवर्ग हैं, तथा इनका कोटा तदनुसार अखिल भारतीय स्तर पर तय किया जाता है।

(ग) अनु.जाति/अनु.ज.जाति के अभ्यार्थियों के लिए आरक्षित पदों के पिछले बकाया पदों को भरने के लिए विशेष भर्ती अभियान-1995 प्रारम्भ किया गया है।

प्राइवेट एजेंसियों को डाक-तार विभाग द्वारा दिए गए विज्ञापन

7044. **श्री मोहम्मद अफजल उर्फ मीम अफजल:** क्या संचार मंत्री 2 अगस्त, 1994 को राज्य सभा में तारांकित प्रश्न 123 के दिए गए उत्तर को देखेंगे और यह बताने की कृपा करेंगे कि:

(क) वर्ष 1992-93 और 1993-94 के दौरान डाक और तार विभागों द्वारा विज्ञापन जारी करने हेतु किस-किस एजेंसी को कुल कितनी-कितनी धनराशि का भुगतान किया गया;

(ख) इन एजेंसियों द्वारा भाषा-वार समाचार पत्रों को किए गए विज्ञापन बिलों के भुगतानों का ब्यौरा क्या है; और

(ग) इन एजेंसियों द्वारा कौन-कौन से समाचार पत्रों को विज्ञापन दिए गए थे और विज्ञापनों हेतु प्रत्येक समाचार पत्र को कितनी-कितनी धनराशि का भुगतान किया गया?

संचार मंत्रालय के राज्य मंत्री (श्री सुखराम): (क) से (ग) जानकारी एकत्र की जा रही है और सभा पटल पर रख दी जाएगी।

Post and Telegraph Officials in Rajasthan

7045. SHRI RAMDAS AGARWAL: Will *the Minister of COMMUNICATIONS* be pleased to state:

(a) whether Government have formulated any new Postal Services Policy, so far;

(b) if so, the details thereof;

(c) the number of Post and Telegraph offices opened in Rajasthan till the 30th April, 1995 particularly during the Seventh Five Year Plan period and the target achieved during the Eighth Five Year Plan period district-wise; and

(d) by when all the villages/districts in Rajasthan are likely to be covered?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) and (b) The Department of Post has consistently followed the policy of providing postal services in the country comprising efficient service to the customers across the counter as also expeditious mail processing and delivery. While counter services are provided through a steady expansion of the network of post offices, improvement in mail processing and delivery is effected through rationalisation of procedures, adoption of suitably speedy transport system, induction of technology and better management.

Continuing this basic policy, new initiatives have now been taken to achieve greater customer satisfaction through more efficient, error-free and responsive counter service through use of computer-based multi-purpose counter machines, better ergonomics and improved work environment. This programme is also aimed at enhancing employee satisfaction by providing a clean and friendly work environment and enabling the department to provide new value-added services to meet the future expectations of the customers. In the area of expenditious mail processing and delivery, the programme of modernisation is aimed at providing exclusive channels for processing and delivery of large volumes of pin-coded first class mail between the National Capital and other metro cities and State Capitals of the country. Such segmented processing of mail is expected to decongest the system and allow it to function smoothly to the benefit of different types of users of Postal services.

The Department has also initiated schemes to provide value added services based on satellite connectivity. Transmission of Money Orders using satellite and the introduction of Hybrid Mail Service are two such schemes. Twenty-six micro earth stations capable of transmitting and receiving satellite signals have already been set up in the country and 49 more centres are targetted to be completed by the end of the current year.

(c) The number of post offices opened in Rajasthan till 30th April, 1995, particularly during the Seventh Five Year Plan period and the target achieved during the Eighth Five Year period district-wise are contained in Statement I & II respectively (*See* below).

District-wise number of combined Post and Telegraph offices opened during the Seventh Five Year Plan Period and till 30th April, 1995 in the Eighth Five Year Plan period are placed at Statement III & IV respectively. (*See* below).

(d) Post offices are opened progressively under Annual Plan Schemes subject to the fulfilment of the norms and availability of resources, preference being given to villages with Gram Panchayat headquarters. As such, no time-frame can be set for convering all the villages in Rajasthan with post offices.

Statement-I

District wise number of post offices opened during 7th Five Year Plan (1985—89) in Rajasthan

S.No.	Name of the District	Post Offices Opened
1.	Dausa	-
2.	Dholpur	-
3.	Jaipur	24
4.	Sawaimadhopur	-
5.	Bharatpur	1
6.	Alwar	31
7.	Barmer	18
8.	Bikaner	1
9.	Churu	2
10.	Jalore	1
11.	Jhunjhunu	-
12.	Jodhpur	15
13.	Nagaur	7
14.	Pali	-
15.	Jaisalmer	2
16.	Sirohi	1
17.	Sikar	-
18.	Sriganganagar	27
19.	Bhilwara	-

S.No.	Name of the District	Post Offices Opened
20.	Chittorgarh	9
21.	Dungarpur	2
22.	Banswara	13
23.	Tonk	-
24.	Bundi	-
25.	Ajmer	-
26.	Kota	5
27.	Baran	-
28.	Jhalawar	12
29.	Udaipur	3
30.	Rajsamand	-
	TOTAL	174

Statement II

District wise number of post offices opened during 8th Five Year Plan till 30th April, 1995 in Rajasthan

S.No.	Name of District	POs opened in 1992-93		POs opened in 1993-94			POs opened from 1.4.94 to 30.4.95	
		EDBOs	DSOs	EDBOs	DSOs (Plan)	DSOs (Non-Plan)	EDBOs	DSOs
1.	Dausa	10	1	1	-	-	-	-
2.	Dholpur	-	-	-	-	-	-	-
3.	Jaipur	17	3	2	3	1	-	-
4.	Sawaimadhopur	4	-	2	-	-	-	-
5.	Bharatpur	3	2	2	-	-	-	-
6.	Alwar	-	1	1	-	-	-	-
7.	Barmer	6	-	-	-	-	-	-
8.	Bikaner	7	-	4	-	-	-	-
9.	Churu	20	-	-	-	-	-	-
10.	Jalore	15	-	-	-	-	-	-
11.	Jhunjhunu	17	-	2	-	-	-	-
12.	Jodhpur	6	1	-	1	-	-	-
13.	Nagaur	36	-	-	-	-	-	-
14.	Pali Marwar	4	-	-	-	-	-	-
15.	Jaisalmer	-	-	-	-	-	-	-
16.	Sirohi	-	-	-	-	-	-	-
17.	Sikar	12	-	-	-	-	-	-
18.	Sriganganagar	10	-	6	1	-	-	-
19.	Bhilwara	-	-	-	-	-	-	-
20.	Chittorgarh	19	-	1	-	-	-	-
21.	Dungarpur	18	-	4	-	-	-	-
22.	Banswara	14	-	3	-	-	-	-
23.	Tonk	2	-	-	-	-	-	-
24.	Bundi	3	-	-	-	-	-	-
25.	Ajmer	3	-	-	-	-	1	-
26.	Kota	2	1	1	-	-	-	-
27.	Baran	-	-	-	-	-	-	-
28.	Jhalawar	10	-	1	-	-	-	-
29.	Udaipur	5	-	-	-	-	1	-
30.	Rajsamand	1	-	-	-	-	-	-
		244	9	30	5	1	2	-

Statement-III

District wise No. of Post and Telegraph (combined) offices opened during 7th Five Year Plan

Sl.No.	Name of District	Number
1.	Pali	1
2.	Banswara	1
3.	Sirohi	2
4	Bikaner	15
5.	Barmer	16
6.	Jaisalmer	2
7.	Sriganganagar	2
8.	Churu	4
9.	Jodhpur	4
10.	Ajmer	1
11.	Nagaur	18
	TOTAL:	66

Statement-IV

District wise No. of Post and Telegraph (combined) offices opened during 8th Five Year Plan, till 30th April, 1995

Sl.No.	Name of the District	Number
1.	Ajmer	-
2.	Alwar	18
3.	Banswara	8
4.	Barmer	6
5.	Bharatpur	13
6.	Bhilwara	6
7.	Bikaner	35
8.	Bundi	14
9.	Chittorgarh	10
10.	Churu	26
11.	Dholpur	-
12.	Dungarpur	7
13.	Sriganganagar	39
14.	Hanumangarh	21
15.	Jaipur	16
16.	Dausa	3
17.	Jaisalmer	7
18.	Jalore	2
19.	Jhalawar	35
20.	Jhunjhunu	2
21.	Jodhpur	28
22.	Kota	19
23.	Baran	36
24.	Nagaur	14
25.	Pali	8
26.	Sawaimadhopur	21
27.	Sikar	17
28.	Sirohi	2
29.	Tonk	27
30.	Udaipur	3
31.	Rajsamand	10
	TOTAL:	453

दरभंगा में डाकघरों का खोला जाना

7046. **श्री अनन्तराम जायसवाल:** क्या संचार मंत्री यह बताने की कृपा करेंगे कि:

(क) वर्ष 1995-96 के दौरान दरभंगा, बिहार में कुल कितने डाकघर खोले जाने की संभावना है;

(ख) अब तक दरभंगा में कितने गांवों से नये डाकघर खोलने हेतु अनुरोध प्राप्त हुए हैं?

संचार मंत्रालय के राज्य मंत्री (श्री सुखराम): (क) वर्ष 1995-96 के दौरान डाकघर खोलने के लक्ष्य को अभी तक अंतिम रूप नहीं दिया गया है।

(ख) अब तक, दरभंगा के 25 ग्रामों से नए डाकघर खोलने के लिए अनुरोध प्राप्त हुए हैं।

New norms for installation and working of telephones

7047. SHRI SURESH KALMADI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the Department of Telecommunications have announced, on the 3rd May, 1995, the new norms in regard to the installation and working of telephones in the country; and

(b) if so, what are the details of the new norms?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) and (b) Sir, presambly the question refers to a news item which appeared on 4.5.95 in an English Newspaper. Details are as follows :-

The Department of Telecom have decided to observe 1995-96 as "Year of Customer Satisfaction". Department of Telecom have